

Medicai Web Reports/Medweb User Group Meeting Minutes, June 3, 2009

Spring 2009 – Medicaid Web Reports User Group

Attendees:

Fayetteville-Manlius Laura Piazza Phoenix April Crawford Patsy McElhannon LaFayette Judy Corigliano **CNYRIC** CNYRIC **Bob Reale** CNYRIC Yvonne Starliper

Mike Callahan CNYRIC

Minutes:

Future Meetings: Scheduled same room for Fall & Spring meetings: Tentative date for Fall 2009 Medicaid Web Reports User Group will be held on October 21th from 1 to 3 in Conference Room 3 & 4. The Spring 2010 Medicaid Web Reports User Group will be held on March 10th from 1 to 3 in Conference Room 3 & 4.

Purpose of User Group: Review product enhancements with users. Communicate and share information with group. Create new enhancements based on user group feedback.

2009 Enhancements:

MedWeb: Email has been sent out to all users, that all feedback should be entered into the Feedback tab in Medweb.

Reviewed Handouts: Medicaid Web Reports - Special Reports Document, Medicaid Web Reports - Claiming Process and Claiming Reports, and Medicaid Web Reports - Demographic Processing and Reports.

January 20th Feedback Document and the Medicaid Direct Checklist Document

HOT TOPICS: Had everyone write down they issues on post-its

• I have several students on an "inactive list", How do I "reactivate them". – Logged into Web Reports for LaFayette, Printed out the Reports Inactivation Report and worked with Patsy on getting the students reactivated in Medicaid Direct.

Q & A: Districts asked questions:

LaFayette: The district had gone without Medicaid Billing staff for 2 years. This had caused some students to be placed on the "Inacative Report" in Web Reports. This is a unique situation. Patsy pushed those students through, generated another MD File and submitted to Medweb for the 6/4 collection.

Training & Support: Go to Meeting Training will be held on June 10th from 10 to 11 online.

Medicaid Cognos Training: Go to Meeting Training: June 24^{th} 10 to 11 and 2 to 3, July 29^{th} 10 to 11 and 2 to 3.